



SA – 799

II Semester B.B.A. Examination, April/May 2015
(Fresh) (CBCS) (2014 – 15 and Onwards)
BUSINESS ADMINISTRATION
Paper – 2.6 : Production and Operations Management

Time : 3 Hours

Max. Marks : 70

Instruction : Answers should be written in **English** only.

SECTION – A

1. Answer **any five** sub-questions of the following. **Each** sub- question carries **two** marks. **(5×2=10)**
- a) Give meaning of the term 'Operations Management'
 - b) What is Flexible Manufacturing Systems ?
 - c) What is process-layout ?
 - d) Define Materials Management.
 - e) What is PPC ?
 - f) What is Scheduling ?
 - g) Give the meaning of ISO.

SECTION – B

Answer **any three** questions of the following. **Each** question carries **six** marks. **(3×6=18)**

2. Explain any six needs for Automation.
3. Distinguish between product layout and process layout.
4. Explain an ideal OC curve.
5. What is work measurement ? Explain any four benefits of work measurements.
6. What is Method Study ? State the objectives of Method Study.

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SECTION – C

Answer **any three** questions of the following. **Each** question carries **14** marks.

(3×14 = 42)

7. Discuss the steps involved in purchasing cycle.
 8. Write short notes on :
 - i) Industrial safety
 - ii) Quality circle
 9. Explain the different types, merits and demerits of organisation of Physical facilities in a factory.
 10. Discuss the various causes for Industrial Accidents and suggest measures to prevent the same.
 11. Explain the various techniques of Inventory control.
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