NS - 425

III Semester B.Com. Examination, November/December 2016 (CBCS) (F+R) (2015 – 16 & Onwards) COMMERCE

3.7 : Public Relations and Corporate Communication

Time: 3 Hours

Max. Marks: 70

Instruction: Answers should be written completely in English or completely in Kannada.

SECTION - A

Answer any 5 of the following. Each question carries 2 marks.

 $(5 \times 2 = 10)$

- 1. a) Define Emotional Intelligence.
 - b) Mention the types of stress.
 - c) What is meant by creativity?
 - d) State the meaning of "Resume".
 - e) Give the meaning of career.
 - f) What is formal communication?
 - g) State the meaning of Brainstorming.

SECTION - B

Answer any 3 of the following. Each question carries six marks.

 $(3 \times 6 = 18)$

- 2. What is negative attitude? Briefly explain the measures to overcome negative attitudes.
- 3. Explain the importance of Time Management.
- 4. Narrate the methods of enhancing creativity briefly.
- 5. What are the characteristics of good speech?
- 6. Give a note on sources of information for different careers.

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SECTION - C

Answer any three of the following. Each question carries 14 marks.

 $(3 \times 14 = 42)$

- 7. What is meant by interpersonal relationship? Explain its importance in personal and professional life.
- 8. Explain the general principles of stress management.
- 9. Prepare a resume for the post of software engineer in a company with imaginary details.
- 10. What do you mean by presentation Aids? Explain different techniques of presentation aids.
- 11. What is meant by career planning? Explain the process and advantages of career planning.

ಕನ್ನಡ ಆವೃತ್ತಿ

ವಿಭಾಗ - ಎ

ಯಾವುದಾದರೂ ಐದು ಪ್ರಶ್ನೆಗಳಿಗೆ ಉತ್ತರಿಸಿ. ಪ್ರತಿ ಸರಿಯಾದ ಉತ್ತರಕ್ಕೆ ಎರಡು ಅಂಕಗಳು.

(5×2=10)

- 1. a) ಭಾವನಾತ್ಮಕ ಬುದ್ದಿವಂತಿಕೆ ಎಂದರೇನು?
 - b) ವಿವಿಧ ರೀತಿಯ ಒತ್ತಡಗಳನ್ನು ತಿಳಿಸಿ.
 - c) ಸೃಜನಶೀಲತೆ ಎಂದರೇನು?
 - d) ಪರಿಚಯ ಪತ್ರದ ಅರ್ಥವನ್ನು ನೀಡಿ.
 - e) ''ಜೀವನೋಪಾಯದ ಅವಕಾಶಗಳು'' ಅರ್ಥ ನೀಡಿ.
 - f) 'ಔಪಚಾರಿಕ ಸಂವಹನ' ಎಂದರೇನು?
 - g) ಮಸ್ತಿಷ್ಕ ಬಿರುದಾಳಿಯ ಅರ್ಥ ನೀಡಿ.